

**Q. How do I buy tickets?**

Tickets can be purchased online at: <http://artpreneurottawa2013.eventbrite.ca>

Tickets can be purchased in-person at:

- Any Wallack's Art Supplies locations
- Shenkman Arts Centre, guest services
- Ottawa School of Art locations, Byward Market and Ottawa Campus

**Q. How will I receive my ticket?**

A. Your ticket will be emailed to you through EventBrite.

**Q. What if I don't purchase a ticket through EventBrite, how will I receive my ticket?**

A. Tickets will still be emailed to you through EventBrite as all tickets, regardless of pay method, are entered into EventBrite for registration.

**Q. Do I have to choose the sessions now?**

A. Yes, you must register for the session you want to attend when you buy your ticket. This helps us keep track of how many people are attending each session.

**Q. What if I change my mind about which session I want to take?**

A. If you change your mind about your session, send an email to [info@artpreneurottawa.com](mailto:info@artpreneurottawa.com) with your name and new session selection. We will let you know if there is space to make the change.

**Q. What is the cancellation/refund policy?**

A. All ticket purchases are final sale. No refunds will be issued.

**Q. Will lunch be provided?**

A. Yes, a boxed lunch will be provided. It will be a sandwich, side salad, fruit and bottle of water.

**Q. What if I have a dietary restriction?**

A. On the registration form, you can opt-in to vegetarian, gluten free or dairy free are available. All speciality box lunches will be marked so you will know which one is yours.

**Q. Does the conference venue, the Shenkman Arts Centre, offer wheelchair accessible seating?**

Yes. Each of the venues will have designated seating that is wheelchair accessible. To reserve a designated wheelchair location, please send an email to [info@artpreneurottawa.com](mailto:info@artpreneurottawa.com).

**Q. Where is my seat?**

Tickets are issued on a general admission basis. With the exception of wheelchair accessible seating, there are no reserved seats.



ARTSOE.CA



ARTOTTAWA.CA



SHENKMANARTS.CA



WALLACKS.COM

**Q. What is the ARTPRENEUR conference?**

A. ARTPRENEUR 2013 will be a one day conference dedicated to helping artists succeed in business. The conference will bring together leading creative industries experts and art community individuals who will motivate and inform artists on how to transform their passions into professions.

**Q. Where is the ARTPRENEUR conference being held?**

A. The ARTPRENEUR conference is being held at the Shenkman Arts Centre, Ottawa, ON. More information about the Centre is available on their website, [www.shenkmanarts.ca](http://www.shenkmanarts.ca)

**Q. When is the ARTPRENEUR conference?**

A. The ARTPRENEUR conference will be on Saturday, October 19, 2013.

**Q. Where can I find descriptions of the sessions?**

A. Descriptions of the sessions are available on the ARTPRENEUR website: [www.artpreneurottawa.com](http://www.artpreneurottawa.com)

**Q. Is there a theme in 2013?**

A. Yes, this year's theme is "REbranding the Artist" as well as their art.

**Q. Who is organizing the ARTPRENEUR conference?**

A. ARTPRENEUR is a collaborative effort between AOE Arts Council, Ottawa School of Art, the Shenkman Arts Centre and Wallack's Art Supplies.

**Q. I am interested in having a booth at the conference, how do I get one?**

A. Contact us at [info@artpreneurottawa.com](mailto:info@artpreneurottawa.com) and the ARTPRENEUR Programmer will give you all the information about having a booth at the conference.

**Q. How do I become a sponsor?**

A. Contact us at [info@artpreneurottawa.com](mailto:info@artpreneurottawa.com) and we will be happy to discuss the sponsorship opportunities available.